

Reduce your IT costs by half with our Hosted Desktop solution.



### Basic overview of hosting:

RTW Hosting provides integrated hosted business solutions to over 500 clients worldwide. Delivering remote access and secure unrestricted 24x7 access to your key business applications using virtually any mobile device over the cloud. Few businesses rely solely on Microsoft Office to function and that is why we host the entire business IT infrastructure ensuring full integration of your systems from Hosted Desktop, Exchange hosting with Mail and Mobility, VoIP telephony services with Hosted Voice and Hosted Applications from key vendors.

RTW Hosting's hassle free and on demand software as a service (SaaS), hosted solutions and applications pool on the Road To Work® platform are delivered by a unique dashboard interface and provisioning system which can be used on a month by month basis with no contract enabling true on demand cloud computing.

- Benefits**
- Empower sales teams on the move
  - Streamline communications & file-sharing
  - Bolt-on mobile devices cost-effectively
  - Full disaster recovery included as standard
  - Combines email with the ActiveSync Technology
  - Share folders and calendars
  - Access emails online, offline or over the Web

### RTW Hosting "A Vision"

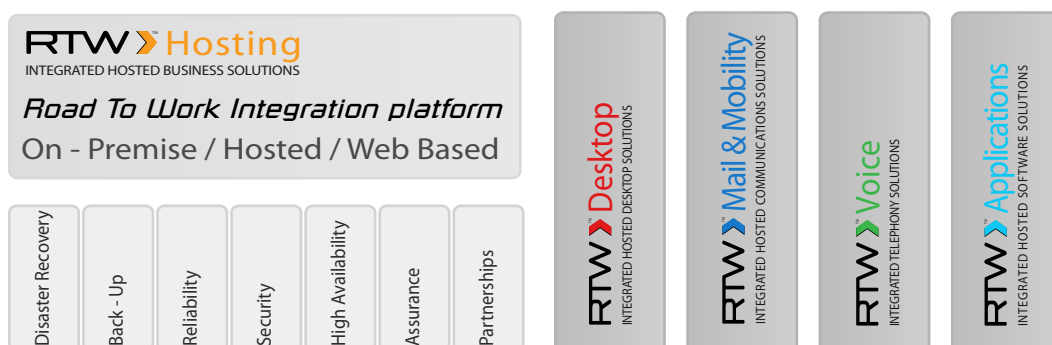
Reduce cost, complexity and operational overhead of traditional IT infrastructures, by providing hosted integrated desktop solutions to any company using enterprise class technology that is secure, resilient and affordable.

### The Future of RTW Hosting

RTW Hosting has invested in a world class infrastructure backed up by world class services and support so that you can be confident it will deliver on its promise. The future holds many challenges for today's businesses, but at RTW Hosting, we are already developing the next generation of Road To Work®.

### The Road To Work® Platform

At the heart of the RTW Integrated Hosted Solution is the Road To Work® platform. This platform was developed using enterprise class hardware and software the counties most secure and resilient data centres. Each hosted application as well as on-premises servers data sits on this platform, this ensures that disaster recovery, business continuity, back-up and security comes as standard.





## Mail & Mobility

Mail & Mobility is primarily for users that want email on the move and cannot justify the vast expense of installing the on-premise hardware necessary to run Microsoft Exchange themselves and integrating those with hand held devices such as Blackberry and iPhone etc.

RTW Hosting have the solutions where users can be truly mobile, access email via virtually any device, call their email server and have their emails read to them or check their calendars while on the move for a real "Hands Free" solution.

## Hosted Communications

Exchange ActiveSync offers Direct Push Technology, enabling a seamless push e-mail experience for compatible devices. Exchange ActiveSync uses an encrypted HTTPS connection, established and maintained between the device and the server to push new e-mail messages, schedules, contact information, and tasks to the device. Synchronization is extremely fast, with enhanced data compression that enables rapid sending and receiving of messages.

The number one advantage of using hosted Mail and Mobility solution from RTW Hosting is the peace of mind that comes with the service.

- Fully, instantly synchronised email, calendars and contacts through Microsoft Outlook or Entourage
- Advanced web mail through Outlook web access
- Shared calendars that allow employees to see colleagues' availability, helping them schedule meetings and plan projects
- Shared task lists that allow 'to do' lists to be created and assigned, then shared with team members
- Synchronised contacts which guarantee users personal address book's will never be lost or misplaced
- Voice enabled Exchange 2007 enabling users to listen to their email on the move
- Integrated with RTW Hosted Voice, desktop and Applications

 **BlackBerry**



## Data Centre

Using state of the art data centres as the core of our Integrated Hosted Business Solutions has enabled RTW to scale and deploy rapidly in some of the most resilient and secure data centres in the UK, the following is a brief overview of the data centre infrastructures:

### Security

- Full electronic access control system,
- CCTV monitoring and recording of all access points and circulation areas
- 24x7 local monitoring and logging of environment alarms and conditions
- Full perimeter under-floor leak detection linked to building monitoring system

### Mains Power

- Maximum site power: 20 MVA
- Dual-redundant 20MVA, 33kV dedicated underground mains feeds
- 4x 11kV supplies from ring supplied from two substations
- Three (five ultimate) x 3.8MVA 11kV diesel-driven emergency power generators.

### UPS

- 3 separate systems of five x 625kVA Hybrid Rotary UPS modules providing 2500kVA output each with N+1 redundancy
- Total facility UPS capacity: 7500kVA N+1
- 15-minute battery autonomy per UPS module

### Connectivity

- Level 3, Colt, BT, C&W, Interoute, 51 Degrees, Thus, Fibrenet, Energis and Tiscali/Nets

### Environment

- Cooling Criteria: 750W/m<sup>2</sup>, 21 degrees C +/- 2 degrees C, 50%RH +/- 10%
- N+1 Perimeter down-flow chiller water cooling units
- 13x1100kW Air-cooled package chillers giving 12,100kW with N+2 redundancy

### Fire Strategy

- Very Intelligent Early Warning (V.I.E.W.) detection - above and below raised floor