

Reduce your IT costs by half with our Hosted Desktop solution.



**RTW  Desktop**  
INTEGRATED HOSTED DESKTOP SOLUTIONS

## Basic overview of hosting:

RTW Hosting provides integrated hosted business solutions to over 500 clients worldwide. Delivering remote access and secure unrestricted 24x7 access to your key business applications using virtually any mobile device over the cloud. Few businesses rely solely on Microsoft Office to function and that is why we host the entire business IT infrastructure ensuring full integration of your systems from Hosted Desktop, Exchange hosting with Mail and Mobility, VoIP telephony services with Hosted Voice and Hosted Applications from key vendors.

RTW Hosting's hassle free and on demand software as a service (SaaS), hosted solutions and applications pool on the Road To Work® platform are delivered by a unique dashboard interface and provisioning system which can be used on a month by month basis with no contract enabling true on demand cloud computing.

- Benefits**
- All desktops have the same look and feel
  - Streamline communications & file-sharing
  - Never have to purchase licences again
  - Full disaster recovery included as standard
  - Minimal or no IT support contract required
  - No need for new, expensive hardware or servers
  - Multiple-level security

## RTW Hosting "A Vision"

Reduce cost, complexity and operational overhead of traditional IT infrastructures, by providing hosted integrated desktop solutions to any company using enterprise class technology that is secure, resilient and affordable.

## The Future of RTW Hosting

RTW Hosting has invested in a world class infrastructure backed up by world class services and support so that you can be confident it will deliver on its promise. The future holds many challenges for today's businesses, but at RTW Hosting, we are already developing the next generation of Road To Work®.

## The Road To Work® Platform

At the heart of the RTW Integrated Hosted Solution is the Road To Work® platform. This platform was developed using enterprise class hardware and software the countries most secure and resilient data centres. Each hosted application as well as on-premises servers data sits on this platform, this ensures that disaster recovery, business continuity, back-up and security comes as standard.





## The RTW Dashboard

The Road To Work ® dashboard allows users to login in to the hosted infrastructure and have immediate access to all your hosted applications.



## Data Centre

Using state of the art data centres as the core of our Integrated Hosted Business Solutions has enabled RTW to scale and deploy rapidly in some of the most resilient and secure data centres in the UK, the following is a brief overview of the data centre infrastructures:

### Security

- Full electronic access control system,
- CCTV monitoring and recording of all access points and circulation areas
- 24x7 local monitoring and logging of environment alarms and conditions
- Full perimeter under-floor leak detection linked to building monitoring system

### Mains Power

- Maximum site power: 20 MVA
- Dual-redundant 20MVA, 33kV dedicated underground mains feeds
- 4x 11kV supplies from ring supplied from two substations
- Three (five ultimate) x 3.8MVA 11kV diesel-driven emergency power generators.

### UPS

- 3 separate systems of five x 625kVA Hybrid Rotary UPS modules providing 2500kVA output each with N+1 redundancy
- Total facility UPS capacity: 7500kVA N+1
- 15-minute battery autonomy per UPS module

### Connectivity

- Level 3, Colt, BT, C&W, Interoute, 51 Degrees, Thus, Fibrenet, Energis and Tiscali/Nets

### Environment

- Cooling Criteria: 750W/m2, 21 degrees C +/- 2 degrees C, 50%RH +/- 10%
- N+1 Perimeter down-flow chiller water cooling units
- 13x1100kW Air-cooled package chillers giving 12,100kW with N+2 redundancy

### Fire Strategy

- Very Intelligent Early Warning (V.I.E.W.) detection - above and below raised floor